

 **PCS TechNEWS**
Pittsburgh Computer Solutions
(Another) *Special Edition!*

Pittsburgh Computer Solutions 451 Valleybrook Road Suite 200 McMurray, PA 15317 724-942-1337

Look Who's Leading PCS!

David Deuerling President

On June 1st of 2017 I became President of Pittsburgh Computer Solutions. I feel blessed and I'm very grateful and enthusiastic about this important commitment. I've learned much during my prior 12 years with PCS and look forward to beginning my new role as President of PCS.



PCS has always been committed to providing Pittsburgh companies with competent and friendly IT services, with the utmost level of integrity. My staff and I remain committed to meeting and exceeding your expectations as we continue our valued relationship.

Thank you, sincerely, for the opportunity to serve your company and all its staff members. Our mutual commitment is a win-win for both your business and PCS.

Your staff should continue to call our Help Desk (724-942-1337) for routine service and support. As in the past, I am available to assist you with any of your IT needs. I can be reached via email or phone as listed below.

Best Regards,

David Deuerling, President
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724-942-1337

Inside this issue

Coat of Arms
PCS Referral Program
Did You Know?
PCS Managed Services
Student's Personal
Data Safety

What's New?

Check out our newly
designed website!
www.pcsmisp.com

Coming Soon!



You'll be seeing a lot of this guy!

At PCS we talk about core values and standards we uphold as a company and are very proud and committed to who we are. These values are represented in our newly branded Coat of Arms which has been chosen to be the mascot for our revamped referral program.

While giving our program a little makeover and having fun in the process, our hopes are that you will enjoy it too! To kickstart this program, you will be receiving a packet in the mail explaining everything you need to know and how to begin unlocking your referral reward potential.



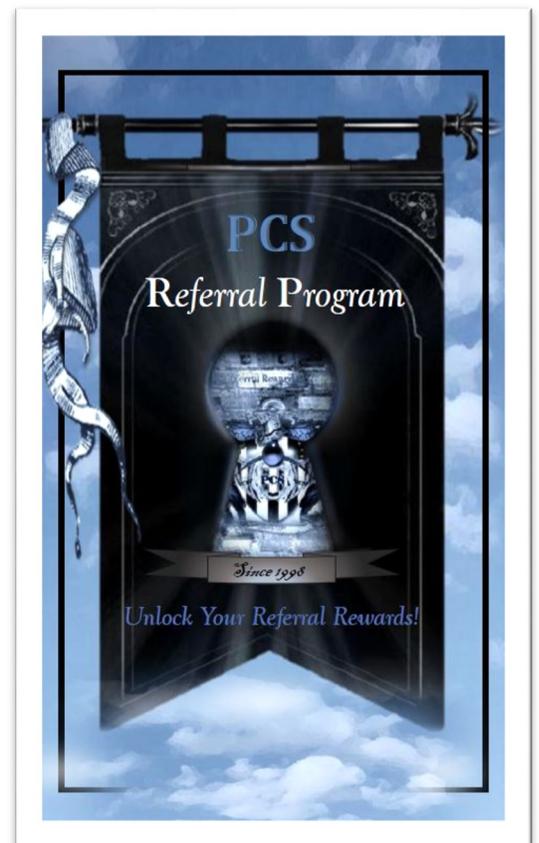
About Our Referral Program

- ◆ Right off the bat it's a win! Send in your first qualifying referral and you'll be rewarded with our pretty cool Coat of Arms t-shirt anyone would be proud to wear! 😊
- ◆ If your referral books an appointment, we'll be sending you a gift card, gift basket of treats or whatever we think your office will enjoy!
- ◆ If your referral becomes a PCS client, you'll be receiving a monetary reward or we will be happy to make a donation in your name to one of your favorite charities.

And that's not all...

- ◆ Once a year we will be holding a live Facebook drawing for a chance to win a grand prize with a value of \$500 or more! For each new PCS client you are responsible for, the better your chance to win!

Don't forget to Like us on Facebook!



PCS Managed Services

When you sign up with our managed services, here are some of the substantial benefits:

- **Tailored packages** We know that every businesses' needs are completely different from the next, so we offer 100% custom packages for any business size or budget.
- **Predictable costs 24/7** Pittsburgh Computer Solutions doesn't charge you more when your network is down or a server fails. Our flat-rate fee covers all of that whenever you need it done.
- **Ramped up productivity** Never stress again about network failures, as our managed services include round-the-clock monitoring of your computers and network to help prevent problems before they happen.
- **We are always available** Part of what makes our managed services so exceptional is that we are always available, regardless of time or holiday.

You can rest easy when you put your IT support needs in our hands. Contact us today for more information. 724-942-1337

Did You Know?



If you download a "PDF" file and you see it ends in ".exe" delete it. It's a virus.



If the WIFI at an airport/hotel costs money, add "?.jpg" at the end of any URL (they usually don't redirect images).



Accidentally close a Word file without saving? No autosave either? Search .asd into file explorer under "my/this pc". The document will be there. Windows has your back!



Highlight a selection in Word and hit shift + F3 to make it all caps or all lowercase.



When you copy something from the internet use CTRL + Shift + V to paste it. This will prevent the text from formatting.



Save your PowerPoint presentations as a "PowerPoint Show" (.ppsx) and it will open directly to the slideshow.



Hit alt and click on any Google image to have it automatically saved to your computer.



Summer Time!

School's Out For Summer! How Safe Is Our Student's Personal Data?



Schools are being targeted by cyber attacks at an increasing rate. The end of the school year has arrived and our students' personal data should be appropriately managed across the entire data life cycle from capture to destruction. Data stored on hard drives and other forms of electronic media should be destroyed so it's completely unreadable and can not be accessed or used for unauthorized purposes. In a letter to school districts, the U.S. Department of Education emphasizes its policy. "Be clear about destruction. You should set clear expectations so your authorized representative knows what process needs to be followed for the proper destruction of PII from education records." Let the professionals at CyberCrunch handle your data destruction needs to help ensure our children's safety.

CyberCrunch helps clients in the education industry (i.e., K-12 schools, colleges, business schools and trade schools) dispose of electronic equipment while complying with specific state, and federal regulatory and legislative requirements.

We've changed our name, and the look of our website, but our focus remains the same—secure data destruction and electronics recycling with a commitment to outstanding customer service.

Our new website details how CyberCrunch, an industry leader, provides safe, secure and simple solutions for our clients. We have extensive experience, and we make it easy for companies in all types of industries.

CyberCrunch Pittsburgh
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CyberCrunch Recycling Services
Secure data destruction services
Compliant e-Waste recycling
End of life asset management

